



East of England Permit Scheme



Bedford Borough Council

Permit Scheme Evaluation Report - Year 4



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At the end of our 4th year of operating the East of England Permit Scheme, most of the teething problems have now been overcome, and the Scheme is running well.

The task of changing from EEPS conditions to the National Permit Conditions was challenging for a while, but, has now largely settled down with most Utilities and ourselves having become familiar with the Conditions and are using them on a daily basis. The proposed HAUC Advice Note on the Operation of Permit Schemes is to be welcomed, and could help to remove any remaining ambiguity and difference in interpretation on the Conditions.

Collaboration remains a problem area, and too few of these have been carried out. Whilst Council staff encourage these, there still seems a lack of willingness to work together, even though permit fees can be waived when this happens.

As stated before, due to the application of a condition insisting on publicity before works start, the increase in the use of advance warning signs, and delivery of letters to affected residents and businesses, has really improved communications and reduced the complaints and queries received. Any method of improving communication to the traveling public is to be applauded and the benefits received, by motorists avoiding works sites, or being prepared for inconvenience and having a contact number to phone for queries far outweighs the possible extra resource needed by work promoters to carry this out

This year, from July 2016, we have started using the National Response Codes, and this data is included in the following pages. Unfortunately, even after four years of operation, one of the main reasons for modification requests is the lack of relevant conditions or incorrect information on the permit. There are also a lot of refusals due to conflicts on the network, and this has really improved co-ordination and prevented inconveniencing the travelling public any further than necessary.

Volumes of applications are still well down on Year 1, and this seems to be both on Utility and our own works. Other Permit Authorities do not seem to be experiencing this reduction, but Bedford hasn't managed to achieve the volume of applications received in the first year on any other year since.

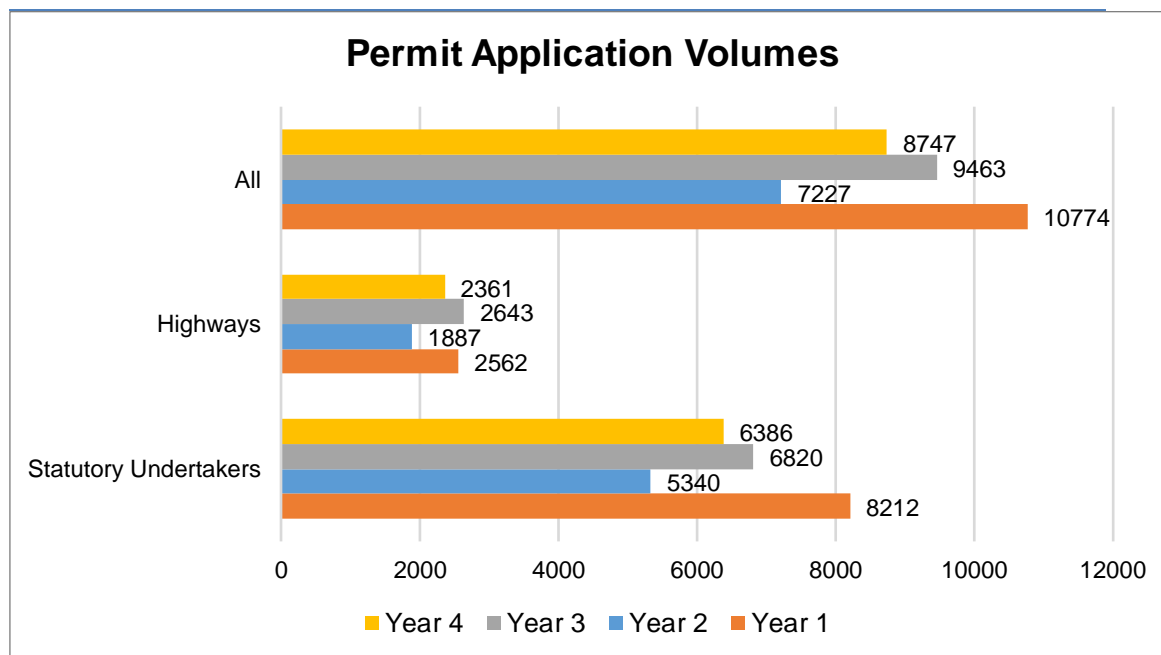
Lilian Drew

NRSWA Manager

Bedford Borough Council

Permit Applications

Measure	Promoter Group	Year 1	Year 2	Year 3	Year 4		
		Number	Number	Number	Number	% Change on Year 3	
Permit Applications	Statutory Undertakers						
	PAA	278	192	262	327	24.8%	
	Major	208	98	185	200	8.1%	
	Standard	906	493	573	550	-4.0%	
	Minor	5576	3586	4878	4349	-10.8%	
	Immediate	1244	971	922	960	4.1%	
	Highways						
	PAA	187	227	364	234	-35.7%	
	Major	113	172	305	202	-33.8%	
	Standard	61	63	143	575	302.1%	
	Minor	2126	1402	1813	1329	-26.7%	
	Immediate	75	23	18	21	16.7%	
	All						
	PAA	465	419	626	561	-10.4%	
	Major	321	270	490	402	-18.0%	
	Standard	967	556	716	1125	57.1%	
	Minor	7702	4988	6691	5678	-15.1%	
	Immediate	1319	994	940	981	4.4%	
	Total		10774	7227	9463	8747	-7.6%

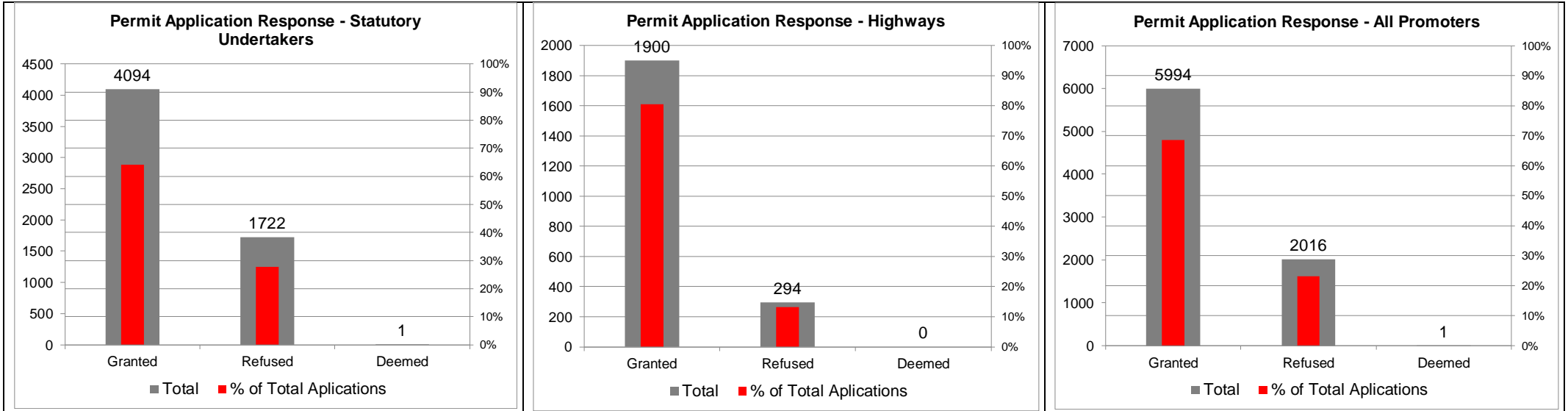


Responses to Permit Applications - 1

Promoter Group	Year 1	Year 2	Year 3	Year 4	
	Number	Number	Number	Number	
Statutory Undertakers					
Granted					
PAA	149	89	142	141	
Major	128	65	109	110	Total
Standard	494	345	235	276	Granted %
Minor	3974	2633	2704	2687	
Immediate	1139	910	853	880	64.1%
Refused + Modification Request					
PAA	64	67	92	144	
Major	49	50	43	81	Total
Standard	254	121	144	208	Refused %
Minor	907	623	778	1275	
Immediate	47	2	12	14	27.0%
Deemed					
PAA	0	0	0	0	
Major	0	0	0	0	Total
Standard	0	0	0	0	Deemed %
Minor	11	0	0	0	
Immediate	6	0	0	1	0.0%

Promoter Group	Year 1	Year 2	Year 3	Year 4	
	Number	Number	Number	Number	
Highways					
Granted					
PAA	132	179	260	201	
Major	64	125	161	154	Total
Standard	41	39	69	484	Granted %
Minor	1447	1136	1284	1042	
Immediate	71	23	16	19	80.5%
Refused + Modification Request					
PAA	6	19	75	28	
Major	49	26	44	35	Total
Standard	6	13	23	58	Refused %
Minor	234	164	159	173	
Immediate	0	0	0	0	12.5%
Deemed					
PAA	0	0	0	0	
Major	1	0	0	0	Total
Standard	1	0	0	0	Deemed %
Minor	6	0	0	0	
Immediate	0	0	0	0	0.0%

Promoter Group	Year 1	Year 2	Year 3	Year 4	
	Number	Number	Number	Number	
All					
Granted					
PAA	281	268	402	342	
Major	192	190	270	264	Total
Standard	535	384	304	760	Granted %
Minor	5421	3769	3988	3729	
Immediate	1210	933	869	899	68.5%
Refused + Modification Request					
PAA	70	86	167	172	
Major	98	76	87	116	Total
Standard	260	134	167	266	Refused %
Minor	1141	787	937	1448	
Immediate	47	2	12	14	23.0%
Deemed					
PAA	0	0	0	0	
Major	1	0	0	0	Total
Standard	1	0	0	0	Deemed %
Minor	17	0	0	0	
Immediate	6	0	0	1	0.0%



Application of Response Codes – Refusal and Permit Modification Requests

Note – introduced July 2016 (4 months data)

Refusals							Permit Modification Requests						
	Works Type							Works Type					
Code	Major	Standard	Minor	Imm	Total	%	Code	Major	Standard	Minor	Imm	Total	%
Refusal - RC10	5	6	43		54	24.7%	PMR - RC10	8	30	160	3	201	46.2%
Refusal - RC11	8	5	20		33	15.1%	PMR - RC11	2	25	87	1	115	26.4%
Refusal - RC12			1		1	0.5%	PMR - RC12			1		1	0.2%
Refusal - RC20	1		2		3	1.4%	PMR - RC20			8		8	1.8%
Refusal - RC22	1	1	5		7	3.2%	PMR - RC22		8	8		16	3.7%
Refusal - RC23		2	1		3	1.4%	PMR - RC23		1	5		6	1.4%
Refusal - RC31	2	11	82		95	43.4%	PMR - RC31		7	49		56	12.9%
Refusal - RC33			1		1	0.5%	PMR - RC33			4	1	5	1.1%
Refusal - RC40		1	3	4	8	3.7%	PMR - RC40		3	5		8	1.8%
Refusal - RC43		1	12		13	5.9%	PMR - RC41			1		1	0.2%
Refusal - RC50			1		1	0.5%	PMR - RC43		3	15		18	4.1%
Total	17	27	171	4	219		Total	10	77	343	5	435	

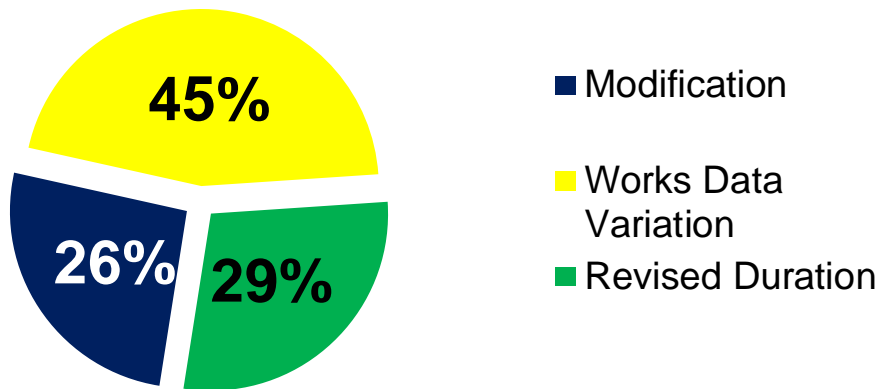
Permit Variation Applications & Works Data Alterations

Measure	Promoter Group	Year 1	Year 2	Year 3	Year 4		
		Number	Number	Number	Number	% Change on Year 3	
Permit Variations & Works Data Alterations Applications	Statutory Undertakers						
	Major	30	18	35	22	-37.1%	
	Standard	56	38	60	72	20.0%	
	Minor	73	74	93	143	53.8%	
	Immediate	74	63	88	148	68.2%	
	Highways						
	Major	26	77	79	30	-62.0%	
	Standard	14	11	25	55	120.0%	
	Minor	291	106	182	106	-41.8%	
	Immediate	1	1	1	2	100.0%	
	All						
	Major	56	95	114	52	-54.4%	
	Standard	70	49	85	127	49.4%	
	Minor	364	180	275	249	-9.5%	
	Immediate	75	64	89	150	68.5%	
	Total		565	388	563	578	2.7%

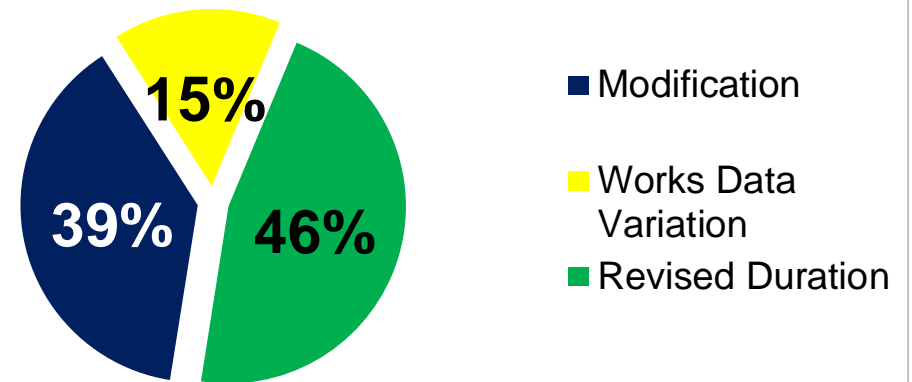
Responses to Variation Applications

Promoter Group	Year 2	Year 3	Year 4		Promoter Group	Year 2	Year 3	Year 4		Promoter Group	Year 2	Year 3	Year 4	
	Number	Number	Number			Number	Number	Number			Number	Number	Number	
Statutory Undertakers					Highways					All				
Granted					Granted					Granted				
Major	14	33	13	Total	Major	58	77	19	Total	Major	72	110	32	Total
Standard	29	56	54	Granted	Standard	4	21	46	Granted	Standard	33	77	100	Granted
Minor	54	66	107	%	Minor	76	155	81	%	Minor	130	221	188	%
Immediate	54	83	114	74.8%	Immediate	0	1	2	76.7%	Immediate	54	84	116	75.4%
Refused					Refused					Refused				
Major	1	2	1	Total	Major	3	1	0	Total	Major	4	3	1	Total
Standard	2	0	1	Refused	Standard	1	0	3	Refused	Standard	3	0	4	Refused
Minor	4	2	9	%	Minor	5	3	7	%	Minor	9	5	16	%
Immediate	4	4	2	3.4%	Immediate	0	0	0	5.2%	Immediate	4	4	2	4.0%
Deemed					Deemed					Deemed				
Major	0	0	0	Total	Major	0	0	0	Total	Major	0	0	0	Total
Standard	0	0	0	Deemed	Standard	0	0	0	Deemed	Standard	0	0	0	Deemed
Minor	0	0	0	%	Minor	0	0	0	%	Minor	0	0	0	%
Immediate	0	0	0	0.0%	Immediate	0	0	0	0.0%	Immediate	0	0	0	0.0%

Variation Application Type - Statutory Undertakers

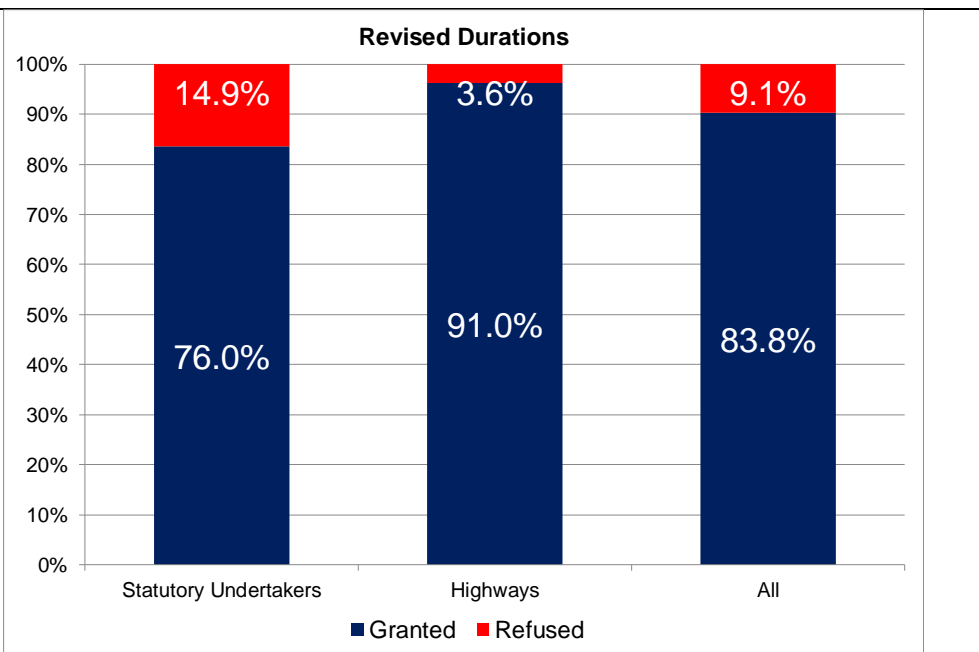


Variation Application Type - Highways



Revised Durations

Measure	Promoter Group	Year 4		
		Applications	Total Granted %	Total Refused %
Revised Durations	Statutory Undertakers			
	Major	8	76.0%	14.9%
	Standard	21		
	Minor	35		
	Immediate	90		
	Highways			
	Major	35	91.0%	3.6%
	Standard	53		
	Minor	76		
	Immediate	2		
	All			
	Major	43	83.8%	9.1%
	Standard	74		
	Minor	111		
Immediate	92			



Cancelled Permits

Measure	Promoter Group	Year 1	Year 2	Year 3	Year 4	
		Number	Number	Number	Number	% Change Y3
Cancelled Permits	Statutory Undertakers					
	Major	81	54	192	107	-44.3%
	Standard	275	110	146	120	-17.8%
	Minor	1533	1212	1474	1270	-13.8%
	Highways					
	Major	11	38	44	29	-34.1%
	Standard	5	19	11	35	218.2%
	Minor	128	185	110	118	7.3%
	All					
	Major	92	92	236	136	-42.4%
	Standard	280	129	157	155	-1.3%
	Minor	1661	1397	1584	1388	-12.4%

Authority Imposed Variations and Revocations

Measure	Promoter Group	Year 1	Year 2	Year 3	Year 4	
		Number	Number	Number	Number	% Change Y3
Authority Imposed Variations	Statutory Undertakers	107	45	17	64	276.5%
	Highways	7	2	1	2	100.0%
	All	114	47	18	66	266.7%
Measure	Promoter Group	Year 1	Year 2	Year 3	Year 4	
Revoked Permits		Number	Number	Number	Number	% Change Y3
	Statutory Undertakers	6	2	3	3	0.0%
	Highways	3	1	0	0	N/A
	All	9	3	3	3	0.0%

Measure	Promoter Group	Year 1	Year 2	Year 3	Year 4	
Permit Compliance Inspections		Number	Number	Number	Number	% Change Y3
	Statutory Undertakers	797	834	905	862	-4.8%
	Highways	97	136	155	159	2.6%
	All	894	970	1060	1021	-3.7%
Measure	Promoter Group	Year 1	Year 2	Year 3	Year 4	
Permit Compliance Inspections - Results %		Pass	Pass	Pass	Pass	% Change Y3
	Statutory Undertakers	88.5%	88.1%	92.6%	96.1%	3.7%
	Highways	93.8%	94.1%	98.1%	83.0%	-15.3%
	All	89.0%	89.0%	93.4%	94.0%	0.7%
		Fail	Fail	Fail	Fail	% Change
	Statutory Undertakers	11.5%	11.9%	7.4%	3.9%	-46.7%
	Highways	6.2%	5.9%	1.9%	17.0%	777.4%
	All	11.0%	11.0%	6.6%	6.0%	-9.5%

